



THE HOTEL NANNY®

EXCLUSIVE BESPOKE CHILDCARE



Forming partnerships with the most prestigious hotels...

www.thehotelnanny.co.uk

The only one of its kind in the UK to provide high-end nanny services to exclusive hotels.



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The unique partnership between The Hotel Nanny and the luxury hotel industry delivers a unique experience that encourages families to return, time and time again.

Welcome to The Hotel Nanny

Our unique business model is the only one of its kind in the UK to provide high-end nanny services to the exclusive hotel market.

The Hotel Nanny is designed to offer an exceptional nanny service to families wanting to enjoy all of the available hotel facilities during their stay. Therefore, The Hotel Nanny is proud to offer you and your guests a five star child care service which matches as well as compliments, your five star service and hotel standards.

Our packages are flexible, allowing us to provide a truly bespoke service. All of our nannies are highly experienced and qualified as well as trained in delivering the perfect customer experience. We're known for our integrity, unrivalled level of service and exclusivity.

Owing to our success, I am excited to announce that we are expanding our portfolio of hotels. I am arranging appointments to meet with hotel Proprietors and General Managers to assess individual requirements, before developing a lasting partnership throughout the next phase of our managed expansion. The unique partnership between The Hotel Nanny and the luxury hotel industry delivers a unique experience that encourages families to return, time and time again.

Yours sincerely

Angela Roach

Founder and Owner of The Hotel Nanny



Our service allows guests to enjoy the best of both worlds - time away as a family along with that all important 'together time' for couples.



Our customers select hotels that The Hotel Nanny operates in as they know that their needs as well as the needs of their children will be met and surpassed every time.

An Elite Group of Hotels

The Hotel Nanny already has an established network of hotels in our portfolio. This is capped at an exclusive selection of the finest hotels per geographic area.

Forging partnerships with a restricted number of hotels allows us to form strong ties with general managers and front of house staff. This in turn ensures that both parties are communicating in an effective manner and that our service is delivered seamlessly.

Trust is very important to us. Our customers select hotels that The Hotel Nanny operates in as they know that their needs as well as the needs of their children will be met and surpassed every time. Our company operational systems are in place to guarantee a perfectly repeatable service from enquiry, booking to delivery and this is packaged beautifully to happen on every occasion. Trust, confidence and peace of mind then becomes synonymous with our service.

We have served a number of VIPs who are happy to endorse our business.

“We are delighted with the services provided by The Hotel Nanny. We have always found their nannies to be professional, friendly and the kids have immediately felt comfortable with them; which in turn gives us the reassurance needed to leave them in their care.

It’s always hard to leave your children with someone they may not know very well, but The Hotel Nanny affords us great peace of mind as each nanny comes with an extensively checked background and with full experience.

We would thoroughly recommend The Hotel Nanny to anyone who is looking for childcare and look forward to using them again in the future.”

Mark Owen, Take That

“I would like to thank The Hotel Nanny for the childcare they provided for us and our guests during our wedding.

My husband and I heard nothing but positive comments from our guests and all seemed to thoroughly enjoy having that bit of time off, whilst knowing that their children were in very good hands.

It could not have gone more smoothly.”

Helen Austin, ITV’s Travel Correspondent

As well as serving an elite clientele, The Hotel Nanny service has also received recognition in the hotel industry.

“Several of our member hotels use The Hotel Nanny as part of their efforts to guarantee a totally relaxing stay for their guests, and a safe one for their children. The Hotel Nanny provides a much needed service that can enhance the services our hotels have to offer.”

**Peter Hancock, Chief Executive,
Pride of Britain Hotels**



The Hotel Nanny is leading the way in delivering the highest level of service to family guests. Why not allow your guests to benefit from our service and join our portfolio.

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Delivering the Highest Standard of Staff Training



All of the nannies representing The Hotel Nanny receive regular training to deliver the perfect customer experience. Our in-house training programme is led by guest experience expert, Anne Blackburn.

Anne cares passionately about raising the standard of customer service across the hospitality industry. She understands that guest loyalty is pivotal to success and therefore we invited her to help us support our nannies to make sure we operated with exactly the right customer knowledge, attitude and skills in order to surpass our clients' expectations.


With the expertise Anne has to offer, we are delighted to have her on board to deliver the specialist customer training and guide our skilled nanny team. This enables us to guarantee a meticulous level of professionalism and platforms The Hotel Nanny as forging new ground within the luxury hotel childcare arena.

Expert advice from Dr Pixie McKenna



The Hotel Nanny is proud to have the support of GP and TV personality, Dr Pixie McKenna who is best known for her role in Channel 4's primetime BAFTA winning medical series 'Embarrassing Bodies'. As a mother, Pixie understands the concerns that parents have about their children's health and the challenges parents face. You will see her blog for The Hotel Nanny soon!

"A weekend away with the family is the ultimate in downtime, but there can be a downside if the little one is in toe. Trying to enjoy fine dining or a massage may not always be possible unless help is at hand. Cue Angela and what I consider to be her team of angels. Professional, polite, punctual and full of personality. So good in fact you wish you could take them home with you".

A woman with blonde hair, wearing a black polo shirt with 'The Hotel Nanny' logo and black trousers, sits on a patterned blanket on a green lawn. She is interacting with two children: a young boy in a blue and white striped shirt and a young girl in a blue top and patterned skirt. In the background, there is a large, historic building with stone walls, a tower, and a spire, surrounded by well-manicured green hedges under a clear blue sky.

The Hotel Nanny
understands the exacting
standards you are looking
for. We are the 'must have'
for any luxury family stay
away!

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For more information, please call Angela Roach on: +44 (0)1666 504 562
or email: angela@thehotelnanny.co.uk

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